

# Christine Tang

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## EXPERIENCE

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### 24/7 Teach - UI/UX Designer Intern

Sep 2024 – Present | Remote

- Reduced the onboarding time for the AI learning feature by 50% through redesign and optimized a simplified navigation and intuitive user flows
- Conducted usability testing with 10 students through task analysis and user interviews, resulting in a 10% increase in user satisfaction scores
- Collaborated with a cross-functional team of 4 to implement a new design for the learning platform to ensure alignment with project goals and users' needs

### Up In The Chair - Web Designer Intern

Sep 2022 – Jan 2023 | Remote

- Improved legibility and user engagement of the company's [website](#) by redesigning it using Figma and WordPress
- Successfully enhanced users' understanding of the company's mission and product by updating the website content
- Ensured the website fulfilled users' needs and aligned the business value by cross-collaborating in a team of 5 including managers, researchers, and designers

### NUWA Robotics - Software QA Intern

Mar 2021 – Aug 2021 | Taipei, Taiwan

- Improved the user flow and user experience of the robots and mobile app by reporting 300+ issues with analysis and discussing with designers, engineers, and PMs
- Optimizing accessibility features of the robots' software by analyzing user research data and implementing specific design solutions for diverse user needs
- Ensured the robots had smooth navigation or responsive interactions by creating standard guidelines with the team and performing functional and stress testing

## PROJECTS

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### IMDb Redesign - UX Designer

Sep 2022 – Dec 2022

- Redesigned and optimized the information architecture of the IMDb website to improve the visual hierarchy and functionality
- Conducted usability testing to uncover navigation problems and identify user pain points
- Presented high-fidelity prototypes to demonstrate the enhanced user flow and a more inclusive user experience

### Blossom - UX Designer and Researcher

Sep 2021 – Dec 2021

- Designed an app that helps students learn how to manage their stress and mental health problems by having activities and reliable mental health resources
- Conducted user research and user testing to improve designs iteratively based on user feedback
- Delivered wireframes and prototypes to showcase the design rationale and how the features aimed at promoting students' mental health

## EDUCATION

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### University of Washington BS in Informatics focusing on Human-Computer Interaction

Class of 2023

GPA: 3.70

## SKILLS

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User Experience Design

User Interface Design

Usability Testing

User Research

Design thinking

Storyboarding

Wireframes

Competitive Analysis

Interactive Design

Prototyping

Personas

## TOOLS

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Figma

HTML/CSS

Miro

Wix

WordPress

JavaScript

SQL

## LANGUAGES

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English

Mandarin

## LEADERSHIP

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### TOSA - HR Officer

Recruited 15 new officers from over 50 applicants each year going through the process of online applications and two rounds of interviews